



Personal Data Protection Policy (Privacy Policy)

Latest Update on 17.01.2025

1. Introduction

The Website www.tabol.io and the Tabol Application are under the management of the Greek company under the corporate name TABOL APP PRIVATE COMPANY, with its registered seat in the municipality of Pallini, Attica, 25A Feidippidou Street, P.O. Box 15351 (VAT: 801980163, G.E. 167503103000), (hereinafter referred to as the "**Company**" or "**Tabol**"), which is the Data Controller of the personal data collected from you during your visit to the Website (including the Websites powered or generated by Tabol) and during the use of the Application and the Company's online services.

Personal data are defined as all information that enables your direct or indirect identification. For any questions or information regarding the processing of your personal data by the Company, you may contact the Data Protection Officer of Tabol by sending an email to dpo@tabol.io. Tabol understands the importance of protecting your privacy and has taken all necessary measures to safeguard the security and confidentiality of your information.

The terms of this Personal Data Protection Policy (hereinafter referred to as the "**Privacy Policy**"), which is an integral part of the Terms of Use of the Website www.tabol.io, the Websites powered or generated by Tabol and the Tabol Application (hereinafter referred to as the "**Website**" and the "**Application**"), relate to the use of Tabol's Website and the Application by a regular visitor and a registered user and the services offered, as described in the Terms of Use. The use of the Website and the Application and the registration to Tabol's services implies the unconditional acceptance and agreement on the part of the visitor(s) and the user(s) with the Terms of Use. At the same time, this Policy serves as an information for data subjects in accordance with Articles 13-14 of the General Data Protection Regulation (GDPR) 679/2016. We recommend that visitors and users carefully read Tabol's Privacy Policy in order to be informed about the data collected during their visit to the Website/Application and their use, their use and disclosure, the procedures for the protection of their information and their rights.



This Privacy Policy applies exclusively to Tabol's Website and Application, covering all personal data collected from visitors and users during their visit and use of its services. In addition, the Privacy Policy sets out the conditions for the collection, processing and management of personal data by Tabol. If the visitor(s) or user(s) does not agree with these provisions, he/she is obliged to refrain from using the Website or the Application, as well as from registering and creating an account, or to follow the exclusion procedure as described in detail below. In addition, Tabol's Privacy Policy excludes relationships between visitors and users of the Website or Application and any service that is not under its control or ownership. Please be aware that the Website and the Application may include links to other websites, for which the Company assumes no responsibility with respect to the practices or terms of the privacy policy and their content.

2. Navigation and Use of the Website and any Website powered or generated by Tabol

Each visitor may navigate on the no-commerce Website without providing any personal information, other than those automatically collected from his/her navigation on the Website. Tabol may and reserves the right to store the visitor's IP address and, if necessary, to contact his/her Internet Service Provider (ISP) in case of violation of the Website Terms of Use. While navigating on the Website, the guest has the possibility to view a demo, in order to navigate and understand the operation of a Website powered or generated by Tabol. This possibility is given either without the guest's login, signup, or with login, signup. In case of the guest's login, the procedure and the basic data described below are collected.

Each visitor may navigate on the commercial (e-commerce) Website powered or generated by Tabol, without providing any personal information, other than that automatically collected from his/her navigation on the Website powered or generated by Tabol. In the event that the visitor wishes to make a reservation and/or become a registered user of the Website powered or generated by Tabol in order to use its services, personal data are collected, namely:

- Mobile phone number,
- Address,
- Email address,
- Full Name and Surname, and



- User's location.

Following the collection of the above personal data and the verification of the user's mobile phone and email address through a One Time Password (OTP) required for the registration and connection of the user to the Website powered or generated by Tabol, the former is invited to consent - if he/she so chooses - to receive messages on the mobile phone device specified, as well as e-mails of promotional content to the corresponding registered e-mail address from the Company. In addition, he/she is informed of the Company's Privacy Policy and is obliged to accept the terms and conditions of use of the Website.

Further to the above personal data, for the purpose of using the Website powered or generated by Tabol and the proper processing of the user's reservation, it is necessary to fill in the payment method chosen by the user and the credit/debit card details (Card Number, Expiry Date, CVC/CVV, Full Name of the Cardholder). The above information is required either due to the Partner's request for prepayment of the reservation or advance payment of a sum of money, or due to the implementation of a no-show policy by the Partner. In the event of the former case, which is described in detail in the Terms of Use of the Website (and the Website powered or generated by Tabol) and the Application, the user will have to pay a predetermined amount of money to the Partner if he/she does not show up in his/her booking and at the same time has not made a cancellation. In addition, in case the user wishes to issue an Invoice, it is also necessary to fill in the data required for its issuance (Tax Identification Number, Name, Occupation and Registered Office Address).

In addition to the above, the following personal data are collected in the user's profile:

1. My account: The Country, Email Address, Full Name, any Nickname or Username, Mobile Phone and Invoice Details (if any) of the user are entered. There is an option to delete the user's profile¹
2. My reservations: A record is kept of the previous and upcoming reservations of each user.
3. Payment Methods: Credit or debit card details are entered and kept, with an option to save the card and set it as default. The option of paying via Apple Pay is given and setting this payment method as default.

¹ Upon deletion, the user is requested to specify the reason for the deletion of his/her profile.



4. My Reviews: A record is kept of the user's reviews to Partners. The user can only make such reviews if he/she has made a reservation, and the reservation has been successfully completed. It is possible to delete the saved reviews in Partners.
5. Settings: In the settings of the user's profile, it is possible to change the settings regarding the user's personal data and the user's consents so that the Company has the right to:
 - Send personalized notifications to the user regarding Tabol services and offers that may be of interest to him/her,
 - Send personalized suggestions to the user regarding Tabol services and offers that may be of interest to him/her,
 - To share the name, email address and events of the Website powered or generated by Tabol with other social media platforms to allow Tabol to send advertisements to the user and other users with similar preferences,
 - Make the user visible to other Tabol users through the "Taboltag" of the user,
 - Make the user visible, via search, to other users who have him/her saved in his/her contacts,
 - Send receipts and invoices to the user's email address.

Tabol may and reserves the right to store the visitor's IP address and, if necessary, to contact his/her internet service provider (ISP) in case of violation of the Terms of Use of the Website powered or generated by Tabol.

3. Navigating and Using the App

The user of the Application is not able to navigate through the Application without providing any personal information. In the event that the user wishes to use the Application and make a reservation with a partner of the Company (hereinafter referred to as the "Partner") and/or become a registered user of the Application in order to be able to use its services, the following permissions are requested:



- Allowing notifications to be sent in order for the user to receive real-time updates on his/her reservation,
- To allow access to the user's location so that Tabol can determine the proximity of the local businesses listed,
- Allowing cross-application tracking to improve the experience and showcase personalized promotions and content.

Following the above, the user is required to login to the Application, during which personal data is collected, namely:

- Mobile phone number (you can also connect via Google, Apple and Facebook),
- Country,
- E-mail address (email),
- Full Name and Surname,

Upon collection of the above personal data and verification of the user's mobile phone and email address via a one-time password (OTP) required for registration and login to the Application, the user is requested to give his/her consent - if he/she so chooses - to the synchronization of his/her mobile phone contacts with the Application. By allowing synchronization, it is possible, through access to the user's mobile phone contacts, for the latter to be able to communicate via Tabol with those of his/her contacts who are already users or to invite new users from his/her contact list. In case of inviting new users, the user inviting them is required to fill in their name and mobile phone number.

By proceeding to the account setup and login, the user consents to receive calls, WhatsApp, Viber or SMS messages, including by automated means, from Tabol and its Partners to the number he/she has indicated. Message and data charges may apply. In addition, the user has the possibility to consent to receive messages on the mobile phone device declared, as well as emails of promotional content from the Company. Furthermore, he/she is informed of the Company's Privacy Policy and is obliged to accept the terms and conditions of use of the Application.

In addition to the above personal data, for the use of the Application it is necessary to fill in the payment method selected by the user and the credit/debit card details (Card Number, Expiry Date, CVC/CVV, Full Name of the Cardholder). In case the user wishes to issue an Invoice,



it is necessary to fill in the data required for its issuance (Tax Identification Number, Name, Occupation and Head Office Address).

The following personal data are collected in the user's profile - in addition to the above - collectively:

1. My account: The Country, Email Address, Name, Pseudonym, Mobile Phone and Invoice details (if any) of the user are entered. There is an option to delete the user's profile².
2. Payment Methods: Credit or debit card details are entered and stored, with an option to save the card and set it as the default. The option of paying via Apple Pay is offered and setting this payment method as default.
3. My Reviews: A record is kept of the user's reviews of businesses/partners who have visited or experienced the service they offer. It is possible to delete the saved business reviews.
4. Friend requests: This field displays friend requests from Tabol users, which either come from the user's list of synchronized contacts (if consent has been given for this synchronization) or from users who have identified the user via his/her Taboltag (if he/she has consented to this being visible to other users).
6. Settings: In the settings of the user's profile, it is possible to change the settings regarding the user's personal data and the user's consents so that the Company has the right to:
 - Send personalized notifications to the user regarding Tabol services and offers that may be of interest to him/her,
 - Send personalized suggestions to the user regarding Tabol services and offers that may be of interest to him/her,
 - To share the name, email address and events of the Website powered or generated by Tabol with other social media platforms to allow Tabol to send advertisements to the user and other users with similar preferences,
 - Make the user visible to other Tabol users through the "Taboltag" of the user,
 - Make the user visible, via search, to other users who have him/her saved in his/her contacts,
 - Send receipts and invoices to the user's email address.

² Upon deletion, the user is requested to specify the reason for the deletion of his/her profile.



The user has at any time the possibility to contact the Company through a contact form, as well as to delete his/her profile/account. Upon deletion, he/she is informed that his/her personal data will be permanently deleted, while he/she is asked to state the reason that led him/her to the deletion.

Tabol may and reserves the right to store the IP address of the user and, if necessary, to contact his/her Internet Service Provider (ISP) in case of violation of the Terms of Use of the Application.

4. Personal Data & User Identification Information (PII)

4.1 Data and Information Collected

In order to use Tabol's services, the collection of certain personal or personally identifiable information (PII) is necessary. Personal Data includes data or information that identifies an individual, such as name, e-mail address, and other data that can be reasonably linked to an individual's identity, such as a mobile phone number. This data may be used to uniquely identify a user, including for the purpose of managing that user's profile, providing Tabol's services and displaying targeted advertisements, messages or content.

Data not necessarily linked to the identity of a natural person may also be collected, in particular IP addresses, browsers, operating system, cookies, advertising IDs and the type of device.

The registration process on the Website/Application and the use of Tabol's services requires the provision of a minimum amount of personal data, as described in Sections 3 and 6.

The Website/Application collects the information provided by the user when downloading and using it. Registration on Tabol is mandatory, so that the user can fully benefit from the features or services offered may not be available to users who have not registered.

In addition, the Website/Application may automatically collect the type of mobile device, the unique ID of the device, the IP address of the mobile device, the operating system, the browsers, as well as information about how the Application is used.

When the Website/Application is used and if consent has been given via GPS (or similar) technology, the current location of the user is determined in order to identify the area where he/she is located for the display of relevant messages/data/customized functions.



4.2 Purpose of Personal Data Collection

The personal data provided by the user anywhere on the Website/Application are intended solely to ensure the operation of the services provided and the legitimacy of the relevant transactions and may not be used by any third party, without complying with the provisions of the General Data Protection Regulation (EU) 2016/679, national legislation and the relevant acts of the Data Protection Authority, Law 3471/2006 and the ePrivacy Directive (2002/58/EC, mod. 2009/136/EC), as currently in force, on the protection of personal data processing. By using the services of the Website/Application, it is possible that other information may be requested or collected for statistical purposes, which, however, is disconnected from the personal data of the user, in accordance with the provisions of the legislation on the protection of personal data.

More specifically, Tabol processes your personal data in order to fulfil its contractual obligations to you or to the Consumers' Association, to the extent necessary, including but not limited to:

- The provision of its services, which includes providing you with the services, products and features offered through the Website/Application, including, but not limited to, making reservations, restaurant reviews, paying for services or events, joining waiting lists.
- authentication of your account credentials and identification of your identity, as necessary for your login to the Website/Application and to ensure the security of your account.
- communicate with you about your account or your use of our Services, products and/or features, respond to or monitor your comments and questions, and otherwise provide customer service.
- Allow communication with Partners through our Website/Application or other platforms, including reviewing, scanning and analyzing your communications with Partners for security purposes, fraud prevention, compliance with legal and regulatory requirements, investigating potential misconduct, product development and research, and customer or technical support.



- Sending promotional messages, including contacting you about services or products offered by Tabol, our partners and other promotions that we believe would be of interest to you, as permitted by law.
- Operating and improving our services and developing new products and services, including using analytics to better understand how you use our services for the purposes of developing products, websites, applications and services and improving the user experience.
- Display your purchases and reservations made through the Company's websites, apps and services on your account page.
- Authenticate your account information with a credit or debit card.
- Providing services, products and information to partners (traders/businesses/restaurants).
- Customize your experience with our services, such as by drawing conclusions or combining different information we have collected about you to recommend restaurants and experiences that may be of interest to you or to tailor our services to you according to your preferences or limitations. For example, if you search for or frequently make reservations at restaurants that serve pizza, we may prioritize restaurants that serve pizza in your search results.
- To provide you with more relevant advertising within and outside of our services, including to show you personalized offers within and outside of our services. In the preceding example, if you frequently search for or make reservations at restaurants that serve pizza and we determine that you are a "pizza lover," we may display ads for a restaurant that serves pizza through Tabol. We provide the same information, anonymously, to our Partners (businesses/restaurants) in order to enable the sending of personalized promotions. In these cases, Tabol remains the sole data collector and processor of your data.
- Protection against fraudulent, unauthorised or illegal activities.
- Complying with our procedures and legal obligations, including complying with requests from law enforcement or government authorities, addressing issues related to litigation and exercising rights or obligations under the law.
- Tabol uses artificial intelligence ("AI") tools to process your personal information.



In accordance with the above Purposes and as permitted by applicable law, we may communicate with you via electronic messages, including email, text messages or push notifications via mobile phone and in particular:

- To send you information about our products and services. This may include booking and waiting list confirmations, reminders and updates, receipts, technical notifications, updates, security alerts and support and administration messages.
- Send you promotional content (marketing).
- With your consent, where required, we may communicate with you at the mobile phone number you provide us with through direct dialing, automated and prerecorded text message calls, text messages and push notifications in connection with the above Purposes.

In addition, the Company may process your personal data if there is a legitimate interest for the operation, maintenance and development of our business or for the establishment and maintenance of Tabol's relationships with its customers, striking the necessary balance between the Company's interests and your privacy rights. You have the right to object to the processing of your data on the basis of legitimate interest, provided that such processing is not considered necessary for the preparation, exercise or defence of legal claims by Tabol.

When processing users' personal data for the purpose of providing services, as well as for other purposes mentioned above, the Company uses automated processing tools that may include automated decision-making.

In addition, the Company may process your personal data for the management and fulfilment of its legal and accounting obligations. This includes data processed to comply with its accounting obligations and to provide information to competent authorities, such as tax authorities or law enforcement authorities, in accordance with mandatory legal provisions.

When using the Website/Application, you will be asked to give your consent to the processing of personal data. For example, within the Website/Application you can manage your marketing and other rights. If the processing of your personal data is based on your consent, you can withdraw it at any time by contacting us or by modifying the respective consent setting, for example within the Application.

4.3 Personal Data Storage Period



The Company does not store the personal data of users more than the legally prescribed, permissible and necessary for the purposes of providing its services. The storage period depends on the nature of the information and the purposes of processing. Therefore, the maximum period may vary depending on the use. Once the user has deleted his/her account, his/her personal data may only be stored if such processing is required by law or is reasonably necessary for the legal obligations or legitimate interests of the Company, such as claims management, bookkeeping, internal reporting and reconciliation procedures. However, to ensure maximum protection of the rights of Tabol users, we regularly evaluate the period of storage of personal data. Thus, users' personal data is stored only for the necessary period of time.

4.4 Procedure for Exercising Users' Right of Exclusion

You may withdraw your consent to the collection of data collected so far by sending an email to info@tabol.io or by contacting the Data Protection Officer of Tabol at dpo@tabol.io. The withdrawal of consent does not affect the legitimacy of the processing of the user's personal data by Tabol up to that point. Data collection by the Application may be terminated by uninstalling the Application by the user or by deleting the user profile, as mentioned above in Section 3. For the purpose of uninstalling the Application from your mobile device, the appropriate procedure (by device, operating system, online store or mobile network) should be followed.

In addition, the user may opt out of the collection of data from third-party cookies through the Network Advertising Initiative service and from the collection of data from Google Cookies by modifying his/her personal settings in Google Ads Settings. If you do not wish your geographical location to be recorded, please disable Location Services in the settings of your mobile device and indicate that you do not consent to the disclosure of your location in the relevant field on the Site/Application.

4.5 Other Users' Rights

In accordance with provisions 13-22 of the General Data Protection Regulation 679/2016/EU, you may have:



- right to information and access: you have the right to access and be informed about your personal data processed by us. We give you the opportunity to access specific data through your account on the Tabol services or to request a copy of your personal data by contacting us at dpo@tabol.io.
- right of correction: you have the right to correct or complete incorrect or incomplete personal data we have stored about you by contacting us. You can correct or update/update some of your personal data through your account.
- right to deletion: you have the right to request deletion of your data.
- right to restriction of processing: you have the right to ask us to restrict processing, such as not deleting data that you consider necessary for the establishment, exercise or maintenance of legal claims.
- right to data portability: you have the right to receive the personal data you have provided to us in a structured and commonly used format and to transfer it independently to third parties,
- right to object to the processing of your personal data, including objection to automated decision-making and profiling: you may object to a particular use of your personal data if such data is processed for purposes other than those necessary for the performance of the services or for compliance with Tabol's legal obligations. If you object to further processing of your personal data, this may result in fewer opportunities to use Tabol's services, as well as
- the right to file a complaint with the Personal Data Protection Authority: if you believe that the processing of your data is in breach of Regulation (EU) 2016/679.

The regulatory authority responsible for the Company is:

Personal Data Protection Authority

1-3 Kifissias Street, P.K. 115 23, Athens, Greece

Phone Centre: +30 210 6475600

Fax: +30 210 6475628

E-mail: contact@dpa.gr



If you wish to exercise your rights or if you generally have any questions regarding the protection of your personal data, you can address your request by contacting the Data Protection Officer of Tabol, in the following ways:

Email: dpo@tabol.io

Phone Number: [+30 210-6032553](tel:+302106032553)

We also note that the exercise of the right to object or delete does not imply the immediate deletion of data or the modification of processing. In any case, we will provide you with a detailed reply as soon as possible, within the time limits set by the GDPR.

5. Cases of Collection and Transfer of Personal Data

Tabol, through artificial intelligence models developed by itself, collects and processes the data of its users/ Partners in order to provide services to its users and its Partners. However, it may collect and/or transfer, in accordance with the applicable legal provisions, the personal data of Users/ Partners to third parties, other than Partners/entrepreneurs, in order to provide services in one of the following cases:

5.1 Advertising, Statistics, Marketing

We may work with statistics companies (web/mobile app statistics) to help us understand how the Website/ Application is used and to record statistics such as the frequency of visits and the length of time spent on the Website/ Application. We work with third party advertisers and advertising networks who need to know how users interact with the Website/ Application. Advertisers and advertising networks use some of the information collected by the Website/ Application, including, but not limited to, the unique identifier of the user's device and/or mobile phone number. To protect the privacy of information, we use encryption technology to ensure that third parties cannot cross-reference the identity of individuals. Partners may also collect anonymous information about other websites/ applications you have used, websites you visit, your location information, and other non-precise location information in order to serve targeted advertisements within and exclusively through the Website/Application. Encrypted information you have provided may be transferred to our partners and combined with other available information about you for statistical and advertising



analysis or to provide Tabol services. Our Partners do not have independent use of the information we pass on to them and have agreed to abide by the rules set out in the relevant legislation. Users who wish to opt out should follow the procedures as described in section 4.3.

5.2 Partnerships with Third Parties

We may transfer data to third party partners for the purpose of providing a service you have requested, or a promotional offer offered by us or third parties. The transfer of information between partners includes applications or websites that integrate with our services through API or otherwise and APIs or services to which Tabol has linked. In particular, to the extent that third parties (such as restaurants, merchants or businesses) need access to personal data in order to perform the services provided (such as, for example, processing/completing a reservation) or for other legitimate reasons, we provide these third parties with your data. Therefore, the Partner with whom the user has made a reservation is communicated: the full name, telephone number, email and all the information of his/her reservation, which the user has entered during the process of the respective reservation. Where the Partner processes such data for the purposes of fulfilling its own rights and obligations, such as its legal obligations towards you, the Partner is an independent controller of the Personal Data and is responsible for the lawfulness of its processing operations.

In addition, we may provide your personal data to our group companies or authorised service providers who provide services for us (including data storage, accounting, analytics, sales and marketing and payment fraud prevention) to process the data for us and to payment service providers to process your payments to us.

Where data is processed by third parties on behalf of Tabol, the latter has taken appropriate contractual and organizational measures to ensure that your data is processed solely for the purposes set out in this policy and in accordance with all applicable laws and regulations and in accordance with our instructions and appropriate confidentiality and security obligations.

5.3 Social Media

The Website/Application may offer the possibility of sharing on Social Networks and other related tools that allow you to share your actions within the Website/Application with other applications, websites or mass media, and vice versa. The use of such features allows you to



share information with your friends or the general public, depending on the settings you have specified in your personal profile. Please refer to the privacy policies of these social networking services for more information on how they handle your data.

5.4 Notifications/Messages on Mobile Devices

We may work with partners who use SDK for mobile devices to passively collect information, which generally helps us to send personalized notifications/messages. This data may also be used to uniquely identify you, among other things, for the purpose of displaying targeted ads, messages or content. Depending on the permissions granted in this Application (see Section 8), this information may include personal information including the user's email address.

5.5 Sale/Merger/Change of Control

If there is a sale, merger, consolidation, change of control, transfer of material assets, reorganization or liquidation of Tabol then, at the Company's sole discretion, Tabol may transfer, sell or assign information collected from the Website/Application to one or more relevant third parties. In this case, Tabol will notify all affected users(s) of the Website/Application prior to the transfer of personal information or before it becomes subject to a different privacy policy.

5.6 Request from Judicial/Police/Government Authorities

Tabol may provide data to the competent judicial, police and other administrative authorities upon legal request in order to:

- Comply with applicable laws,
- Respond to government investigations (or investigations by legal, governmental, quasi-governmental or local or Internet Protection Authorities of any kind),
- Comply with valid legal process,
- Protect its rights and property, the Website/Application and/or other users of the Website/Application.

6. Processes Requiring Collection and Processing of Personal Data & User Identifying Information (PII)



6.1 Registration on the Website/Application and Use

In order to create an account on the Website/Application, the visitor/user must provide certain information and give access rights to the Website/Application, as described in detail in Sections 2 and 3 of this Privacy Policy. According to the profile created by each User in the Application, which includes data and information beyond what is declared in the initial registration, including - among others - preferences and previous behaviours (for example, if a User has made a reservation that he/she has completed, i.e. has appeared in this reservation, in an Italian restaurant more than once, then the Application categorizes this User as a lover of Italian food), personal data and information are provided to the User, including the following This is a profiling process in which we automatically process your data. If automated decision-making leads to a negative outcome for you and you do not agree with it, you can contact us at dpo@tabol.io. In this case, we will evaluate your case individually.

The processing of data for direct marketing purposes is based solely on our legitimate interest in personalized advertising in accordance with Art. 1 (f) of the General Data Protection Regulation. If you have objected to the use of your email address for this purpose, we will not send you an email. You have the right to object to the use of your email address for the aforementioned advertising purposes at any time and with future effect either through any email we send you, through your profile or by informing us at dpo@tabol.io. In this case, the use of your email address for advertising purposes will cease immediately. In addition, during the registration process, the visitor is invited to provide additional optional information if and when he/she wishes to do so. After registration, the above account information can be viewed/modified at any time and without charge by the user himself/herself using his/her personal password or by contacting Tabol upon request.

6.2 Online Reservations and Transfer of Personal Data to Partners

i. Regarding the Application: In order to process an online reservation with a Partner, the user of the Application is requested to indicate the country and email contact number and the full name of the beneficiary of the reservation. These data already exist in the user's profile and therefore do not need to be re-entered. Also, the user can optionally indicate special requests (such as whether he/she prefers a smoking or non-smoking area, whether he/she is a vegetarian, etc.) and additional specific comments concerning the service he/she is about to receive. The



user may invite other Tabol users to participate in the reservation being made. For this invitation, the user simply selects from his/her list of contacts and via Taboltag or, in case the person he/she wants to invite is not a Tabol user, a name and mobile phone number is indicated so that this person receives a notification of the invitation. At the same time, the data regarding the payment method, as in case a prepayment is required by the restaurant, the user will proceed to the payment of the required amount or a relevant advance payment, or the data will simply be stored in case of a no show fee charge, as well as the invoice issue data, if the user wishes to issue it, are transferred directly from the user's profile to the Partner. Upon completion of the reservation in the Application, its details (date, time, number of persons), the full name of the beneficiary, the contact phone number, the email address, any special comments, the source of the reservation (online, phone, walk-in) are automatically transferred to the Reservation Partner and only to him/her, as they are necessary for the provision of the relevant services.

ii. Regarding the Website: In order to process an online reservation with a Partner, the user of the Website powered or generated by Tabol is requested to indicate the country and contact phone number, email and the full name of the beneficiary of the reservation. In addition, the User may optionally indicate special requests (such as whether he/she prefers a smoking or non-smoking area, whether he/she is a vegetarian, etc.) and additional specific comments regarding the service to be received. At the same time, the payment method is indicated, as in case a prepayment is required by the restaurant, the user will proceed to the payment of the required amount or a relevant advance payment, or the data will simply be stored in case of a no-show fee charge, as well as invoice details, if the user wishes to have it issued. Upon completion of the reservation on the Website powered or generated by Tabol, its details (date, time, number of persons), the full name of the beneficiary, contact telephone number, email address, any special comments, the source of the reservation (online, phone, walk-in) are automatically transferred to the Reservation Partner and only to him/her, as they are necessary for the provision of the relevant services.

The Tabol Partners are legally obliged to treat this information as confidential, to use it for the sole purpose of supporting and executing online bookings and to keep it for a limited period of time.

Sensitive personal information: We do not proactively collect sensitive personal information, such as health-related information. We do not knowingly collect sensitive personal



information about your food preferences; however, our services include text boxes designed to describe certain details about your food preferences that you want us or restaurants to know. Please be aware that the information you freely submit in these boxes may disclose to us or to the restaurants or restaurant affiliates with whom we share or share information, certain information that may be considered sensitive personal information under applicable law (for example, regarding any allergies or dietary restrictions). We do not use this information for the purpose of marketing or advertising products to you. In addition, certain features of our services may require your device or browser to request access to your precise geolocation information, which may be considered sensitive personal information. We do not process accurate geolocation without the permission you give us through your device or browser. The sensitive personal information you voluntarily submit is processed based on your consent, which you can withdraw at any time by contacting us at the details above.

6.3 Comments & Reviews

Users who have accepted the services of a Partner through the Website/Application have the right to submit comments, reviews and ratings through their account, based on the Terms of Use of the Website/Application. Such User Materials may (a) be posted on the Website/Application, (b) be used and placed (in whole or in part) by Tabol on social media platforms, newsletters, special promotions platforms, apps and other networks owned, hosted, used or controlled by Tabol. In any case, such material, if published, will not include any personal data of the user, but will be exclusively related to the evaluation/rating of the Partner that the user visited or tried his/her services. The evaluation/rating of the Partner takes place through a star scale (from 1 to 5). However, please note that each Partner, after processing the user's booking, will have access to any comments, reviews and ratings of the user concerning the shop or service provided by him/her, as well as the possibility of managing (approving, rejecting, marking) these comments and reviews, in order to ensure that they comply with the guidelines and maintain quality. In the event that a user does not wish any publication or reproduction of such material, he/she should not make use of this service.

6.4 Interface with Third Party Websites

Through the Website/ Application, the visitor/user may have access to other third-party websites such as social media sites like Facebook and X (formerly Twitter). In any case that the



visitor/user uses this service, information is exchanged with these websites and the information shared will be governed by their respective privacy policies. The visitor/user is invited to modify the privacy settings of his/her account on these websites directly. Tabol does not control the privacy policies of such third parties and assumes no responsibility or liability for the actions of such third parties.

7. Cookies

The Website/Application may use cookies in order to improve the user's experience during his/her browsing and to improve the overall quality of its services. Cookies are small text files that are sent to a user's computer when he/she visits a website. They are used to facilitate the visitor's/user's access to certain Tabol services, for statistical purposes in order to determine the areas where these services are useful or popular or for marketing purposes. The visitor/user of the Website/Application may configure his/her browser in such a way that it prohibits the reception of all cookies or notifies him/her when a cookie is sent. However, the visitor/user of the Website/Application should be aware that certain features or services of the Website/Application may not function properly without cookies.

8. Operating System Authorizations

Most mobile platforms (iOS, Android, etc.) have defined specific types of device data that apps cannot access without your consent. These platforms have licensing systems in place to obtain your consent. The iOS platform will notify you the first time our Application needs access to certain types of data and give you the option to consent (or not) to that request. Android devices will inform you of the permissions our App requires before you use it for the first time, and your use of the Application constitutes your consent. The permissions/licenses that our Application requires may change over time.

9. IP Addresses

Each computer connected to the Internet is assigned a unique number known as an Internet Protocol (IP) address. The IP address through which the visitor's/user's computer (PC) has access to the Internet and then to the Website is stored and may be used by Tabol, if necessary, in case of violation of the Website's Terms of Use by the visitor/user.

10. General Conditions for the Protection of Personal Data

The user may contact Tabol at any time and without charge in order to verify the existence of his/her personal account, to correct it, change it or delete it, as well as to exclude it from receiving electronic newsletters. When updating personal information, Tabol may ask the user to verify his/her identity before it can fulfill his/her request. Visitors/users of the Website/Application who are minors are not entitled to register as users and are therefore not obliged to submit their personal data. The account holder on the Website/Application (user) is fully responsible for any use and maintenance of the secrecy and security of his/her password and must immediately notify Tabol of any unauthorized use of his/her account by a third party and any other case of breach of his/her online account. Tabol operates in accordance with current Greek and EU legislation and has adopted procedures that protect the personal data that the user provides through the Website/Application, for as long as he/she is registered to its services. Only authorized employees have access to it, whenever necessary. These data are deleted after the termination of the transactional relationship in any way.

Our services are not directed to nor intended for use by children, therefore we do not knowingly collect information from minors. If you become aware that your child or any child in your care has provided us with information without your consent, please contact us at dpo@tabol.io.

11. Amendments

Tabol reserves the right to change or modify this Privacy Policy at any time, without notice to users. Such changes, modifications, additions or deletions to the Privacy Policy will take effect immediately, i.e. from their posting on the Website/Application. Any use of the Website/Application following such change or modification shall be deemed to constitute acceptance by the user(s) of the changes, modifications, additions or deletions.

The original Greek text of this Website/Application Privacy Policy may have been translated into other languages. Translations are a convenience, and no rights derive from their texts. In the event of a dispute regarding the content or interpretation of the Privacy Policy or a difference between the Greek version and any other translated version, the Greek versions of the texts, to the extent permitted by law, shall prevail, prevail and be final. The Greek version of the Privacy Policy is available on the Website/Application (Greek language selection required) or



may be sent upon written request. To request a copy of this Privacy Policy or to request a copy of the Privacy Policy in force at the time of your registration on the Website/Application, please contact us at dpo@tabol.io.