# Terms of Use of the Website & Tabol Application

*Latest Update 17.01.2025*

Welcome to Tabol. Tabol is an online platform that operates through an app (hereinafter referred to as the " Application ") and Partner Websites operated therethrough (powered or generated by Tabol) (hereinafter referred to as the " Website ") and provides restaurant reservation and related services using sophisticated artificial intelligence models.

Through the platform, the visitor/user of the Website and the Application, under the terms described below, which he/she accepts fully and unconditionally, has the following possibilities:

- **Search Available Stores and Events:** users can search for stores and events based on various filters such as location, date, time and availability.
- **Reservation of Tables and Purchase of Tickets for Events:** Easy reservation flow with real-time availability check and payment processing, ensuring transaction integrity.
- **Evaluation of Stores and Events:** users can evaluate Stores and Events after their visit or participation.

We inform you that you should make sure that you agree to the following terms, because your further use and navigation on the Website and the Application implies your express and unconditional acceptance of them.

**NOTE:** The Personal Data Protection Policy (Privacy Policy) is an integral part of the Terms of Use of the website www.tabol.io and the Tabol application.

## 1. Introduction

The Website www.tabol.io and the Tabol Application are under the management of the Greek company under the corporate name TABOL APP PRIVATE COMPANY, with its registered seat in the municipality of Pallini, Attica, 25A Feidippidou Street, P.O. Box 15351 (VAT: 801980163, G.E. 167503103000), (hereinafter referred to as the "**Company**" or "**Tabol**"), which is the Data Controller of the personal data collected from you during your

visit to the Website (including the Websites powered or generated by Tabol) and during the use of the Application and the Company's online services.

Personal data are defined as all information that enables your direct or indirect identification. For any questions or information regarding the processing of your personal data by the Company, you may contact the Data Protection Officer of Tabol by sending an email to dpo@tabol.io. Tabol understands the importance of protecting your privacy and has taken all necessary measures to safeguard the security and confidentiality of your information.

The terms of this Personal Data Protection Policy (hereinafter referred to as the "**Privacy Policy**"), which is an integral part of the Terms of Use of the Website www.tabol.io, the Websites powered or generated by Tabol and the Tabol Application (hereinafter referred to as the "**Website**" and the "**Application**"), relate to the use of Tabol's Website and the Application by a regular visitor and a registered user and the services offered, as described in the Terms of Use. The use of the Website and the Application and the registration to Tabol's services implies the unconditional acceptance and agreement on the part of the visitor(s) and the user(s) with the Terms of Use. At the same time, this Policy serves as an information for data subjects in accordance with Articles 13-14 of the General Data Protection Regulation (GDPR) 679/2016. We recommend that visitors and users carefully read Tabol's Privacy Policy in order to be informed about the data collected during their visit to the Website/Application and their use, their use and disclosure, the procedures for the protection of their information and their rights.

This Privacy Policy applies exclusively to Tabol's Website and Application, covering all personal data collected from visitors and users during their visit and use of its services. In addition, the Privacy Policy sets out the conditions for the collection, processing and management of personal data by Tabol. If the visitor(s) or user(s) does not agree with these provisions, he/she is obliged to refrain from using the Website or the Application, as well as from registering and creating an account, or to follow the exclusion procedure as described in detail below. In addition, Tabol's Privacy Policy excludes relationships between visitors and users of the Website or Application and any service that is not under its control or ownership. Please be aware that the Website and the Application may include links to other websites, for which the Company assumes no responsibility with respect to the practices or terms of the privacy policy and their content.

## 2. Intellectual Property

All the content of the Website and the Application, such as images, graphics, photographs, drawings, texts, and the services provided through them, are intellectual property of the Company and/or its affiliated companies. These rights are protected by the applicable legislation in Greece, the European Union and internationally. The name, logos, symbols and distinctive features related to the identity of Tabol, and its services are exclusive trademarks and distinctive features of the Company and are protected by the provisions of Greek and international law on intellectual property and trademarks.

The use of the Website and the Application does not imply the granting of any right of use or licensing with respect to the content and distinctive features appearing on them. The copying, storage, reproduction, distribution, resale, modification or any other form of exploitation of the content of the Website and the Application for commercial or other purposes is expressly prohibited without the prior written consent of the Company or other legally authorized beneficiary.

Any violation of the above prohibitions, including the republication or redistribution of the content without permission, constitutes a violation of applicable law and may result in civil or criminal penalties. Tabol reserves the right to assert its legal rights against any violation, in accordance with Greek and international law.

## 3. Scope of Services

By using the no commerce Website the visitor can be informed about the activities, functions, services and news of the Tabol application. In addition, the visitor may browse the Website without providing any personal information, other than what is automatically collected from his/her browsing the Website. While navigating on the Website, the guest has the possibility to view a demo, in order to navigate and understand the operation of a Website powered or generated by Tabol. This possibility is given either without the guest's login, signup, or with login, signup. In case of the guest's login, the procedure and the basic data described in Chapter 2 of our Privacy Policy are collected.

By using the commercial (e-commerce) Website powered or generated by Tabol, the visitor can browse without providing any personal information, other than that which is

automatically collected from his/her browsing the Website. In case the visitor wishes to make use of the Website powered or generated by Tabol and its services, he/she may - after his/her authentication (login, signup) - to:

- **Reservation of Tables and Purchase of Tickets for Events:** Easy reservation flow with real-time availability check and payment processing, ensuring transaction integrity.
- **Evaluation of Stores and Events:** users can evaluate Stores and Events after their visit or participation.

In particular, the Website provides search functions for Stores and Events, allows searching by location, date, time and number of persons for reservations, as well as event searching, uses search engines and search indexes for fast and efficient data retrieval, manages table reservations from customers in the stores, provides functions for making, processing and cancelling reservations, works with Business Service to verify the availability of tables and store areas, manages the purchase of tickets for events, provides functions for reservation, payment and cancellation of tickets, integrates ticket availability tracking functions, allows store owners to organize events and define available ticket types and tickets, manages event information such as titles, descriptions, dates, and ticket availability, works with the Event Reservation Service to smoothly manage reservations and payments, allows users to submit reviews of stores and events they have visited or attended, manages the submission, processing and viewing of reviews, including ratings and comments.

Key features of the Website powered or generated by Tabol are:

1. The user-friendly interface: Users can quickly find and reserve tables at restaurants and buy tickets for an event, improving their overall experience.

2. Reservation management: Provides flexibility in the easy management of dining plans.

3. Multiple payment options: Supports various payment methods such as credit/debit cards, mobile wallets, etc. This flexibility ensures that users can choose the most convenient and secure payment method for their transactions.

4. Scheduled reservations: Allows users to schedule reservations for specific times. Users can schedule reservations in advance, which is convenient for scheduling their meals, events or meals at specific times.

5. The support within the Website: Provides customer support within the Website to resolve problems and answer questions. Users can contact customer service directly through the Website for assistance with reservations, ensuring that any problems are dealt with immediately.

6. Ratings and reviews: Allows users to rate and review restaurants and their experiences. Users can share their feedback, helping to maintain high quality service and make informed decisions.

7. Multiple language support: It supports multiple languages. The application can be used in several languages, making it accessible to a wider audience.

8. Interface with other applications and services: Interfaces with mapping applications, social media and other services for improved functionality. Users can connect their accounts with applications such as Google Maps for location accuracy or social media for sharing experiences.

9. Restaurant profiles: Users can view information about each restaurant, such as opening hours and store information, adding a personal touch to the service.

10. Multiple reservation addresses: allows users to manage reservations for different locations. Users can switch between different locations, such as home and work addresses, for convenience when booking from different locations.

11. Customer feedback: Requests feedback from the user(s) after the meal. Users are encouraged to provide feedback on their dining experience, which helps maintain high standards of service.

12. Event reservations: Users can book events, parties or special occasions with specialized menus and services.

13. The customized user profiles: Allows users to create detailed profiles with preferences. Users can make reservations for events, parties or special occasions with specialized menus and services.

14. Seamless interface with Apple & Google calendar apps and wallets: Apple calendar apps and calendar apps integrate with users' calendars.

15. Contactless payment and check-in: Allows users to pay and check-in for reservations through the Website. It enhances security and convenience.

16. Reservations for restaurant events and exclusive member events: Supports reservations for restaurant events.

17. Photo galleries and reviews: Features photo galleries for restaurants and allows users to leave detailed reviews. It helps users get a visual sense of the dining experience and provides more comprehensive feedback.

The user can - after his/her authentication (login, signup) - through the Application - to:

- **Search Available Stores and Events:** users can search for stores and events based on various filters such as location, date, time and availability.
- **Reservation of Tables and Purchase of Tickets for Events:** Easy reservation flow with real-time availability check and payment processing, ensuring transaction integrity.
- **Evaluation of Stores and Events:** users can evaluate Stores and Events after their visit or participation.

In particular, the Application provides search functions for Stores and Events, allows searching by location, date, time and number of people for reservations, as well as search for events, uses search engines and search indexes for fast and efficient data recovery, collaborates with the service, and makes personalized recommendations to provide personalized services, manages table reservations from customers in branches, provides functions for making, processing and cancelling reservations, works with Business Service to verify the availability of tables and store areas, manages the purchase of tickets for events, provides functions for reservation, payment and cancellation of tickets, integrates ticket availability tracking functions, allows store owners to organize events and define available ticket types and tickets, manages event information such as titles, descriptions, dates, and ticket availability, works with the Event Reservation Service to smoothly manage reservations and payments, allows users to submit reviews of stores and events they have visited or attended, manages the submission, processing and viewing of reviews, including ratings and comments.

Key features of the mobile application (iOS & Android) are:

1. The user-friendly interface: Users can quickly find and book tables in restaurants and buy tickets for an event, improving their overall experience.

2. Restaurant discovery: helps users discover new restaurants, events and/or cuisines based on their location and preferences. Users can explore popular restaurants, popular venues and specific cuisines.

3. Real-time availability: Displays real-time table availability and order status. Thus, users can see which restaurants have open tables and make reservations accordingly.

4. Reservation management: Provides flexibility to easily manage dining plans.

5. The multiple payment options: Supports various payment methods such as credit/debit cards, mobile wallets, etc. This flexibility ensures that users can choose the most convenient and secure payment method for their transactions.

6. Scheduled reservations: Allows users to schedule reservations for specific times. Users can schedule reservations in advance, which is convenient for scheduling their meals, events or meals at specific times.

7. Reservation history: keeps a record of previous reservations for easy re-booking. Users can quickly re-book their favorite restaurants or events by accessing their reservation history.

8. In-App Support: provides in-app customer support to solve problems and answer questions. Users can contact customer service directly within the app for assistance with reservations, ensuring that any issues are addressed immediately.

9. Favorites list: Users can quickly access and book their favorite places without having to search for them every time.

10. Multi-city support. Users can use the app to make reservations or book an event in different cities, making it convenient for frequent travelers.

11. Ratings and reviews: Allows users to rate and review restaurants and their experiences. Users can share their feedback, helping to maintain high quality service and make informed decisions.

12. Group reservations: Allows multiple users to contribute to a single reservation. This feature is useful for groups of friends or office lunches, where anyone can book a table for a group.

13. Geotargeted notifications: Send notifications based on the user's location. Users receive timely updates and special offers relevant to their current location, enhancing the personalized experience.

14.     Support for multiple languages: Supports multiple languages. Support for multiple languages.

15.     Interfacing with other applications and services: Interfaces with mapping applications, social media and other services for improved functionality. Users can link their accounts with applications such as Google Maps for location accuracy or social media for sharing experiences.

16.     Customizable notifications: Users can customize the type of notifications they receive. Users can choose the notifications they receive, such as order updates, offers or notifications of new restaurants.

17.     Restaurant profiles: Users can view information about each restaurant, such as hours of operation and store information, adding a personal touch to the service.

18.     Advanced search filters: offers detailed search filters to find specific types of restaurants or dining experiences. Users can filter results by cuisine type, dietary needs, price range and more, making it easy to find exactly what they want.

19.     Multiple reservation addresses: Users can switch between different locations, such as home and work addresses, for convenience when booking from different locations.

20.     Customer feedback: It asks for feedback from the user(s) after the meal. Users are encouraged to provide feedback on their dining experience, which helps to maintain high standards of service.

21.     Event bookings: offers booking options for special events and occasions. Users can book events, parties or special occasions with specialized menus and services.

22.     Customized user profiles: Allows users to create detailed profiles with preferences. Users can book events, parties or special occasions with specialized menus and services.

23.     Personalized recommendations and tasting knowledge: AI recommends restaurants based on user preferences, previous reservations or event bookings. It improves the user's experience by suggesting restaurants and events that he/she is likely to like the most.

24.     Event-based recommendations: restaurant recommendations for parties, dates or family gatherings. Provides personalized recommendations for different occasions.

25.    Seamless integration with Apple & Google calendar apps and wallets: integrates with users' calendar apps to schedule reservations. Apple calendar apps and calendar apps integrate with users' calendars.

26.    Interactive restaurant maps: offers interactive maps showing restaurant locations and availability. It helps users to visualize the dining options in their area.

27.    Contactless payment and check-in: Allows users to pay and check-in for reservations through the app. Enhances security and convenience.

28.    Reservations for restaurant events and exclusive member events: Supports reservations for restaurant events. Rewards frequent users with unique dining opportunities.

29.    Photo galleries and reviews: Features photo galleries for restaurants and allows users to leave detailed reviews. It helps users get a visual sense of the dining experience and provides more comprehensive feedback.

30.    Multi-device synchronization: Synchronizing user data across multiple devices. Ensures a seamless experience when switching between devices.

31. Dietary and Lifestyle Tags: Simplifies finding appropriate options for specific dietary lifestyles.

The Company is not liable to visitors and users of the Website and users of the Application for the information contained in the Website and the Application concerning the Partners or the quality of the services provided by the Partners or any damages that may arise during the execution or not of their reservation (see Article 9 of this document).

## 4. Definitions and Terms of Services provided by Tabol and its Partners

The following apply to the terms and conditions of use of the services of the Website and the Application:

- **Tabol** (or Website/ Application or Company): is a web (online) platform that operates through an App and provides restaurant reservation and related services, using sophisticated artificial intelligence models.

- **Website:** it is an online, non-commercial (no-commerce) website through which the visitor can be informed about the activities, functions, services and news of the Tabol application.

- **Website powered or generated by Tabol:** any commercial (e-commerce) website of a Partner with which the User can proceed to an Online Reservation process through Tabol.

  For convenience and to avoid confusion, all the Websites (no-commerce and e-commerce Partner powered or generated by Tabol) will be referred to in these [Terms of Use](#), the [Privacy Policy](#), the [Cookies and Advertising Policy](#), and the Company's [Legal Notice](#) as the "Website".

- **Application:** it is a mobile phone application of the same name, through which the user has the following possibilities: Search Available Stores and Events, Reservation of Tables and Purchase of Tickets for Events, Rating of Stores and Events.

- **Partner:** The Tabol-affiliated business (individual or company in any corporate form) that operates one or more dining facilities and that agrees to provide tables for reservation through the Website/Application. In addition, a Partner is also a Tabol-affiliated business (individual or company in any corporate form) that organizes events of any kind and agrees to provide tickets for reservation through the Website/Application.

- **Online Reservation or Reservation:** The successful completion of the online reservation process on the Website/Application by a User(s), which entails the making of a reservation with a Partner of the User's choice, and which is either accompanied by a Special Offer or not. Online reservations are free of charge. The amount charged to the user is exclusively for the reservation of the service selected. For the protection of the Partners in order to minimize the incidents of No-Show and with the ultimate aim of providing the best possible service to the users of the Website/Application, the user may be obliged to prepay either the entire amount of the reservation or part of it (advance payment), if required by the respective Partner. It is noted that in cases of event reservations (with ticket purchase), prepayment of the entire cost of the service booked will be mandatory.

- **Processed Reservation:** this is the Online Reservation which is successfully completed with the appearance of the persons of the reservation to the Partner and which is accompanied by the provision of services according to the terms and conditions of the reservation.

- **Visitor:** any person who visits and navigates the Website or the Application.

- **User:** any person who is registered on the Website/Application and uses its services.

- **Beneficiary of Reservation:** The Beneficiary of the Reservation who is specified by the User during the online reservation process. The Beneficiary is always the User. The Beneficiary addresses the Partner in order to receive the benefits and services provided for under the terms and conditions of the reservation.

- **Date of Reservation / Time of Reservation / Number of Persons of the Reservation:** Each Reservation is valid for a specific date and time of arrival and for a specific number of persons. Based on Tabol's agreement with the Partner, the number of persons in the Reservation corresponds to a specific number of tables reserved for the Reservation Beneficiary for the Reservation Date and Time.

- **Persons in Reservation:** Any person who belongs to the stated number of persons of the reservation and visits the Partner in order to become a recipient of the Partner's products and/or services under the terms and conditions of the reservation. The Individuals of the Reservation may also be Users in their entirety. Otherwise, the Tabol User may only be the Beneficiary of the Reservation.

- **Completion of Reservation:** When the Reservation Beneficiary arrives at the Partner on the Reservation Date / Time, the Reservation Beneficiary is required to inform the Partner's Reservation Manager of his/her name and that a Reservation has been previously made through Tabol, in order to accept the products / services / benefits corresponding to the Reservation. In the event that the Beneficiary neglects to inform the Partner's staff in a timely manner that the Booking has been made through the Website/Application, the Partner reserves the right to refuse it.

- **Modification of Reservation:** The Beneficiary of the Reservation, after making the Reservation, has the right to modify a) the time of arrival and/or b) the special comments accompanying the online reservation, which are communicated to the

restaurant. The Modification of the Reservation may take place up to and including the Reservation Time and shall not be charged to the Beneficiary of the Reservation.

- **Cancellation of a Reservation by the User:** The User of the Reservation, after making a Reservation, has the right to cancel it. Cancellation of a Reservation may take place up to the Reservation Time but may - depending on the Partner's policy - impose a penalty on the User / Beneficiary of the Reservation in the amount of the prepayment.

- **Cancellation of Reservation by the Partner or Tabol:** In extreme cases for reasons of force majeure or in the case of extraordinary private rental of the entire venue of a restaurant by a third party, the Partner or Tabol has the right to cancel the reservation of a User(s) by informing him/her within a reasonable period of time until the date and time of the reservation. In this case the Website/Application sends a special message to the User(s)/Reservation Holder (and all other persons in the Reservation) informing him/her of the cancellation and the reason invoked by the Partner. The Partner or the Company may alternatively contact the User(s) by telephone at the contact number indicated by the latter during his/her registration on the Website/Application. In case of cancellation of a reservation by the Partner or Tabol within 16 hours from the time of the reservation, the Application shall compensate the User.

- **Late Arrival / Arrival with a different number of people:** In the event a) the Beneficiary of the Reservation arrives at the Partner after half an hour from the scheduled Reservation Time (Late Arrival incident) and b) the Beneficiary arrives at the Partner on time but with a larger number of persons than the number of persons declared in the Reservation (Reservation Persons), the Partner reserves the right to refuse at his/her discretion to provide the service implied by the preceding Reservation.

- **No-show Event:** an Online Reservation that has not been cancelled and whose persons do not finally show up at the Partner under the terms and conditions of the Reservation, i.e. within half an hour of the scheduled arrival time on the Reservation Date. The no-show fee will be charged to the User or the Beneficiary of the Reservation. In case a prepayment of either the full amount or part of the amount has

been made at the time of the Reservation, the no-show fee will be deducted from this amount and will not be refunded. The User will be informed by email of any no-show incident concerning him/her. In case of any objection on his/her part, he/she has the possibility and is encouraged to contact the Website/Application by e-mail. In addition, each Partner may follow its own policy for handling No-Show incidents, which may be stricter than that of the Website/Application. Therefore, each Partner reserves the right to cancel a User's reservation if he/she has exceeded the number of no-shows set out in its respective policy.

- **No-show fee:** the fee charged to the User Beneficiary of the Reservation in case of a no-show incident is determined by the respective Partner and the policy it follows.

## 5. User Responsibility

The user of the Website and the Application agrees to use the services in accordance with the applicable Greek and European legislation and ethics. In particular, the User undertakes not to produce or transmit any content that is false, inaccurate, misleading, illegal, harmful, obscene, defamatory, threatening, extortionate or violates the privacy of third parties. It is also prohibited to use the Website or the Application for content that may harm minors, contain hate speech, be associated with child pornography or violate intellectual or industrial property rights, as well as for the transmission of viruses or illegal collection of personal data of other users.

Each user is responsible for the security of his/her account and for maintaining the confidentiality of the access data in order to prevent any malicious use by third parties. In the event that the user violates any of the above commitments, Tabol reserves the right to automatically delete his/her account without notice and to take all necessary measures provided for by law. The user will be solely responsible for any damage caused to the Company due to misuse or illegal use of the services.

## 6. Personal Data Security

Tabol gives absolute priority to the protection of Personal Data and to ensuring security in its online services. To accomplish the above, it uses advanced technologies and implements all necessary security measures, providing its users with the best possible

protection. More information about our data security practices is included in Tabol's Privacy Policy, which is an integral part of these Terms of Use.

## 7. Communications & Newsletters

Tabol keeps a record of the e-mail addresses and mobile phone numbers of the users of the Website/Application for the purpose of sending automatic and informative messages directly related to the use of its services. These communications include the following:

- **Automated Messages:** Tabol may automatically send emails for operational purposes, such as:

  ➢ Confirmation of account creation.

  ➢ Reservation status updates (creation, confirmation, modification or cancellation).

- **Newsletters:** users have the possibility to receive newsletters containing information about new services, offers and events. The receipt of newsletters is optional, and users can choose whether they wish to receive such updates when registering or through their profile management on the Website/Application. If they no longer wish to receive these messages, they can unsubscribe by following the unsubscribe link provided in each newsletter email or by contacting the Company at [info@tabol.io](mailto:info@tabol.io).

- **Push Notifications**: Tabol may send personalized notifications (push notifications) to the user via the Application or his/her mobile phone. These notifications may include booking reminders, notifications of discounts, offers from partner restaurants, and general updates on services that may be of interest to the user. Users can choose whether they want to receive these notifications when they register, within their profile management, or by emailing [info@tabol.io](mailto:info@tabol.io).

- **SMS and Messages via Apps (Viber, WhatsApp):** Tabol may also send important communications about its services via SMS or communication apps such as Viber and WhatsApp. These communications include, but are not limited to, mobile phone confirmation codes, reservation updates and other operational notifications. The

user can choose whether he/she wants to receive these communications upon registration or request to opt out by sending an email to info@tabol.io.

- **Targeted Advertising Campaigns and Analyses:** Tabol works with advertising networks and third parties to display targeted ads within the App. Advertisers use anonymous data (e.g., unique device identifiers and non-personal location information) to understand the user's preferences and display content that may be of interest to the user. To ensure the protection of users' privacy, Tabol uses encryption, and partner third parties do not have independent use of the personal data transferred to them.

- **Consent and Exclusion from Communications:** By completing his/her registration, the user consents to receive the above communications. At any time, he/she may change his/her preferences regarding the reception of messages, push notifications, SMS or informative emails, using the management of his/her profile or by contacting the Company at info@tabol.io . If the user wishes to completely unsubscribe from the service and permanently delete his/her personal data, he/she may submit a request via the same email address.

Tabol reserves the right to remove any recipient from its contact list without justification if it deems it necessary.

## 8. Users' Rights

In accordance with provisions 13-22 of the General Data Protection Regulation 679/2016/EU, you may have:

- right to information and access: you have the right to access and be informed about your personal data processed by us. We give you the opportunity to access specific data through your account on the Tabol services or to request a copy of your personal data by contacting us at dpo@tabol.io.
- right of correction: you have the right to correct or complete incorrect or incomplete personal data we have stored about you by contacting us. You can correct or update/update some of your personal data through your account.
- right to deletion: you have the right to request deletion of your data.

- <u>right to restriction of processing</u>: you have the right to ask us to restrict processing, such as not deleting data that you consider necessary for the establishment, exercise or maintenance of legal claims.

- <u>right to data portability</u>: you have the right to receive the personal data you have provided to us in a structured and commonly used format and to transfer it independently to third parties,

- <u>right to object to the processing of your personal data, including objection to automated decision-making and profiling</u>: you may object to a particular use of your personal data if such data is processed for purposes other than those necessary for the performance of the services or for compliance with Tabol's legal obligations. If you object to further processing of your personal data, this may result in fewer opportunities to use Tabol's services, as well as

- <u>the right to file a complaint with the Personal Data Protection Authority</u>: if you believe that the processing of your data is in breach of Regulation (EU) 2016/679.

You may withdraw your consent to the collection of data collected so far by sending an email to [info@tabol.io](mailto:info@tabol.io)  or by contacting Tabol's Data Protection Officer at [dpo@tabol.io](mailto:dpo@tabol.io). The withdrawal of consent does not affect the lawfulness of the processing of the user's personal data by Tabol up to that point.

The collection of data from the Application can be terminated by uninstalling the Application by the user or by deleting the user profile, as mentioned above in Section 3. For the purpose of uninstalling the Application from your mobile device, the appropriate procedure (by device, operating system, online store or mobile network) should be followed. In addition, the user may opt out of the collection of data from third-party cookies through the Network Advertising Initiative service and from the collection of data from Google Cookies by modifying his/her personal settings in Google Ads Settings. If you do not wish your geographical location to be recorded, please disable Location Services in the settings of your mobile device and indicate that you do not consent to the disclosure of your location in the relevant field of the Application.

## 9. Disclaimer Statement

Tabol shall not be liable to members for the quality of the services or products provided by the Partners, nor for any damages that may occur during or due to the execution or non-execution of their orders. The transactional relationship applies only between Tabol users and its Partners and applies solely to those parties. Under no circumstances, including cases of negligence, shall Tabol be liable for any damage suffered by the user(s) from the use of the Website/Application, which is done on his/her own initiative and with full knowledge of the terms of use.

In addition, Tabol has no responsibility for the quality, qualities or characteristics of the products or services provided by the Partners through the Reservations and Special Offers. The responsibility for these rests solely with the Partners, who are obliged to ensure the correctness of the information posted via the "Tabol for B2B Users" Website/Application. Tabol does not guarantee the continuous, uninterrupted and error-free provision of the Website/Application and is not responsible for viruses or other harmful elements.

Please note that Tabol makes every effort to maintain the accuracy and correctness of the information but does not guarantee its completeness or availability. The cost of any correction or support is borne solely by the user. To the extent permitted by law, Tabol, its partners or others involved are not liable for:

- Criminal, indirect or consequential damages, loss of profits, customers or reputation.
- Ambiguities or inaccuracies in partners' descriptions of the services or products provided.
- Losses arising from the use or inability to use the Website/Application.
- Damages or injuries resulting from omissions, torts or violations on the part of Partners.

The above cases are examples and do not constitute an exclusive list of cases where the Company is not at fault.

## 10. Comments and Users' Material

Users who have accepted the services of a Partner through the Website/Application have the right to submit comments, reviews and ratings through their account, subject to the Terms of Use. Such User material may (a) be posted on the Website/Application, (b) be used

and placed (in whole or in part) by Tabol on social media platforms, newsletters, special promotions platforms, apps and other networks owned, hosted, used or controlled by Tabol. In any case, such material, if published, will not include any personal data of the user, but will be exclusively related to the evaluation/rating of the Partner that the user visited or tried his/her services. The evaluation/rating of the Partner takes place using a star scale (from 1 to 5). However, please note that each Partner, after processing the user's reservation, will have access to any comments, reviews and ratings of the user concerning the store or service provided by him/her, as well as the possibility of managing (approving, rejecting, marking) these comments and reviews, in order to ensure that they comply with the guidelines and maintain quality. In the event that a user does not wish any publication or reproduction of such material, he/she should not make use of this service.

Tabol is not responsible for and does not endorse the content of comments and reviews submitted by users. Users are encouraged to comment and review with decency and responsibility. Tabol reserves the right to adjust, reject or delete comments, at its discretion, to protect users and Contributors from dishonest, malicious or ulterior reviews (whether positive or negative).

Tabol is not responsible for the content of the comments and reviews of members and does not wish to receive confidential, secret or proprietary information from users through the Website/Application, unless specifically requested. Any material submitted without a specific confidentiality requirement shall be considered public and non-exclusive. Tabol shall have the right to use, reproduce and disclose such material without restriction, except for the personal data of the user(s). Users warrant that the material they post do not contain and does not infringe any registered trademarks, logos or copyrighted material of any person or entity.

## 11. Modifications

Tabol reserves the right to change or modify this Privacy Policy at any time, without notice to users. Such changes, modifications, additions or deletions to the Privacy Policy will take effect immediately, i.e. from their posting on the Website/Application. Any use of the Website/Application following such change or modification shall be deemed to constitute acceptance by the user(s) of the changes, modifications, additions or deletions.

The original Greek text of this Website/Application Privacy Policy may have been translated into other languages. Translations are a convenience, and no rights derive from their texts. In the event of a dispute regarding the content or interpretation of the Privacy Policy or a difference between the Greek version and any other translated version, the Greek versions of the texts, to the extent permitted by law, shall prevail, prevail and be final. The Greek version of the Privacy Policy is available on the Website/Application (Greek language selection required) or may be sent upon written request. To request a copy of this Privacy Policy or to request a copy of the Privacy Policy in force at the time of your registration on the Website/Application, please contact us at dpo@tabol.io.

## 12. Applicable Law and Miscellaneous

The Terms of Use and the Tabol Privacy Policy are governed by Greek Law and supplemented by the Law of the European Union and the relevant international treaties and conventions. Any dispute arising from the use of the Website or the Application shall be resolved by the competent courts of the Central Seat of the Athens Court of First Instance. However, it is recommended that before taking legal action you contact our customer service team at info@tabol.io, who will be happy to assist you. If a solution cannot be reached, users have the right to file a complaint with the competent consumer protection authority.

In case any of the provisions of the above terms is considered to be contrary to the current legal framework, this provision automatically ceases to be valid and is deleted, without affecting the validity of the other terms. The present text constitutes the entire and complete agreement between Tabol and the visitors, users, and members of the platform, binding exclusively these parties. No change or addition to these terms will be considered valid and part of the agreement unless reflected in writing and expressly incorporated into this document. Your use of the Partners' services, products and websites may imply your immediate acceptance of additional Terms of Use. Such additional Terms of Use are in addition to these Terms of Use and do not supersede them.